**Glen Ullinish II Broadband Upgrade Questionnaire**

As part of Muirhall Energy’s community engagement programme in relation to Glen Ullinish II Wind Farm, we are assessing the existing infrastructure in Struan and considering the scope for upgrades.

Muirhall Energy recognise the importance of internet connectivity, and how frustrating and limiting a poor or unreliable connection must be. We all rely on this type of connection so much now, be it for work, for entertainment or for keeping in touch with friends and family. Our rural communities have been disadvantaged in this way for too long, and while we are supportive of the Scottish Government’s “Reaching 100% (R100) Programme”, which is one of the most ambitious infrastructure projects in Europe, it has still to reach a number of areas across rural Scotland. We are therefore keen to assess whether the community in Struan consider their current internet connection to be satisfactory, and to gauge interest in the potential for Muirhall to undertake a project to improve this.

We are currently considering using Fixed Wireless Access technology to provide high-speed, reliable internet connections to properties in Struan. All properties in the Struan Community Council area are being considered for this upgrade. If the decision is taken to move forward with this project, we would construct the upgraded network this year, which would include installing a small receiver dish on the external wall of each property. This new connection would be faster and more stable than the connection currently available at your property.

We would greatly appreciate if you could complete this questionnaire and share your views on this important topic. Please return your completed questionnaire to Muirhall Energy using the included prepaid envelope by **Friday 17th February**.

1. How satisfied are you with your current internet connection?

Completely satisfied

Very satisfied

Moderately satisfied

Slightly satisfied

Not at all satisfied

1. How interested are you in upgraded internet connectivity in Struan?

Extremely interested

Very interested

Moderately interested

Slightly interested

Not at all interested

1. If Muirhall Energy were to provide an improved internet connection to your property, would you consider switching from your existing provider?

Definitely

Probably

Possibly

Probably not

Definitely not

1. Please follow the below instructions to test your internet connection
and write your results in the white boxes. (Optional)

speedtest.net QR code:

1. Visit **speedtest.net** or scan the QR code

1. Press the ‘GO’ button

Example Results:

1. Allow up to 60 seconds for test to complete
2. Write down the ‘download’ and ‘ping’

results in the boxes on the right:
3. Please add any further comments regarding internet connectivity in Struan below. (Optional)
4. If you would like to be kept informed about Muirhall Energy’s plans for internet connectivity upgrades in Struan, please enter your details below. (Optional)

Name:

Address:

Postal Code:

Email Address:

Phone Number:

Privacy Statement / Data Protection:

By completing this questionnaire, you are agreeing that Muirhall Energy can hold and process your personal data for the purposes of the community broadband project in relation to Glen Ullinish II Wind Farm.

We hold all personal data in accordance with the UK Data Protection laws and to find our more information about how we use your personal data and your rights in relation to your personal data in our control, please visit our website to see our Privacy Policy (https://www.muirhallenergy.co.uk/privacy-policy).

We will only share your personal data with members of the Muirhall Energy Limited project team and consultants Invisible Link UK Limited and CloudNet-IT Solutions Limited for project update purposes only.

From time to time, we would like to share updates with you on the general progress of Glen Ullinish II Wind Farm in addition to the purposes of the community broadband project. If you are happy for us to use your contact details to share our updates with, you please tick the box below and we will keep you informed.

Please keep me up-to-date with the progress of Glen Ullinish II Wind Farm.

Print